

MATERIALAB CONSULTANTS LIMITED

Room 723 & 725, 7/F, Block B,
Profit Industrial Building,
1-15 Kwai Fung Crescent, Kwai Fong,
Hong Kong.

Tel : +852 2450 8238
Fax : +852 2450 8032
E-mail : mcl@fugro.com

**Environmental Complaints Log**

Reference No.	Date of Complaint Received	Received From	Received By	Nature of Complaint	Date of Investigation	Outcome	Date of Reply
20161207_complaint_c	7 Dec 2016	EPD	Andy Choy (CRBC)	Air	13 Feb 2017	Project-related	13 Feb 2017
20170209_complaint_c	9 Feb 2017	EPD	Andy Choy (CRBC)	Air	22 Feb 2017	Not Project-related	7 Mar 2017
20170502_complaint_c	2 May 2017	CEDD	Andy Choy (CRBC)	Noise	4 May 2017	Not Valid	22 May 2017
20170716_complaint_a	16 July 2017	CEDD	HMJV	Water Quality	4 Aug 2017	Not Project-related	4 Aug 2017
20180530_complaint	30 May 2018	EPD	CRBC	Air	9 June 2018	Not Valid	20 June 2018

Cumulative Statistics on Complaints

Environmental Parameters	Cumulative Project-to-Date
Air	3
Noise	1
Water	1
Waste	0
Total	0

Cumulative Statistics on Notification of Summons and Successful Prosecutions

Environmental Parameters	Cumulative Project-to-Date
Air	0
Noise	0
Water	0
Waste	0
Total	0

Investigation Report for the Complaint Received on 7th December 2016

Reference No.:	20161207_complaint_c
Project:	Contract KL/2014/03 – Kai Tak Development – Stage 3 Infrastructure Works for Developments at the Southern Part of the Former Runway
Date of Complaint:	7 th December 2016
Background:	A compliant received on 7 th December 2016 was referred from EPD on 15 th December 2016 regarding the sand and mud dropped from the vehicle that caused Cheung Yip Street and Shing Cheong dusty. The notification of complaint was received by ET on 27 th January 2017.
Investigation Results:	<ul style="list-style-type: none"> On 7th December 2016 (the date of the complaint), some wet soil and mud resulted from diaphragm wall construction were removed from the site of KL/2014/03 to disposal grounds. All site vehicles, including dump trucks were thoroughly washed at site entrances before leaving the site to ensure no silt and mud stuck on wheels and vehicle body be delivered to the public road in their journey to the destination. All dump trucks were covered with mechanical cover to ensure no mud and soil be dropped from the skip to the public road in their journey to the destination. Cleaning of Shing Cheong Road and Cheung Yip Street were carried out by general workers of China Road and Bridge Corporation (CRBC) on 7th December 2016. A thorough cleaning of Shing Cheong Road and Cheung Yip Street by street sweep vehicles was carried out by the Contractor in the afternoon of 7th December 2016. Further thorough cleanings of Shing Cheong Road and Cheung Yip Street were also carried out on 7th and 20th January 2017. The contractor of Hong Kong Children's Hospital (HKCH) shares the use of Cheung Yip Street with CRBC as the site access, which will have contribution to the complaint.
Conclusion	The complaint received on 7 th December 2016 is project related.
Advice from ET:	<ul style="list-style-type: none"> Each main haul road should be scaled with concrete and kept clear of dusty materials or sprayed with water so as to maintain the entire road surface wet. Every vehicle should be washed at the site exit to remove any dusty materials from its body and wheels before leaving the construction site. Water used for vehicle cleaning should be collected for sedimentation before re-use or disposal at a designated discharge location. No runoff or surface water is allowed to be drained out of the site boundary. The load of dusty materials carried by vehicle leaving the construction site should be covered entirely by clean impervious sheeting to ensure dust materials do not leak from the vehicle. Dusty materials should not be loaded up to a height over the edges of the sides and tailboards of the vehicle. All dusty materials should be sprayed with water prior to any loading, unloading or transfer operation so as to maintain the dusty materials wet. The Contractor is reminded that street cleaning or washing to remove sand and silt deposited on the road surface near the construction site would generate muddy water that should be not drained into the stormwater sewers. Manual collection and cleaning of sand and silt are preferred.

Prepared by: Alfred Lam

Certified by: Colin Yung

Designation: Environmental Team Leader

Signature:



Date: 16/02/2017

Site Photo Record:

Watering and sweeping was provided for diversion road and Cheung Yip Street on 7 December 2016.



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Wheel washing at the site entrance was provided on 7 December 2016.



Stockpile of dusty materials were covered properly on 7 December 2016.



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Wheel washing at the site entrance was provided on 7 December 2016.



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Cleanings of Shing Cheong Road and Cheung Yip Street were provided on 7 and 20 January 2016.



Investigation Report for the Complaint Received on 9th February 2017

Reference No.:	20170209_complaint_c
Project:	Contract KL/2014/03 – Kai Tak Development – Stage 3 Infrastructure Works for Developments at the Southern Part of the Former Runway
Date of Complaint:	9 th February 2017
Background:	<p>A complaint received on 9th February 2017 was referred from EPD on 21st February 2017 and summarized as below:</p> <ul style="list-style-type: none"> No car washing machine was found in the construction site near the gate of former Radar Tower (hereinafter referred to as “the Site”). Dust was observed when the vehicle leaving and entering the Site. <p>The notification of complaint was received by ET on 22nd February 2017.</p>
Action taken during the investigation:	<ul style="list-style-type: none"> Site meeting between HMJV and CRBC was arranged at the Site at 1:30pm on 22nd February 2017 to investigate the complaint. Joint site audit was carried out by ET, HMJV and CRBC at the Site at 2:00pm on 23rd February 2017 to investigate the complaint. Joint site audit was carried out by ET, IEC, HMJV and CRBC at the Site at 2:00pm on 2nd March 2017 to investigate the complaint. ET asked CRBC and HMJV to provide photo records for the date of complaint for further investigation on 24th February 2017 and the photos were received by ET on 28th February 2017 and 3rd March 2017 respectively.
Investigation Results:	<ul style="list-style-type: none"> Vehicle washing facilities were observed at the Site on 9th February 2017. The area where vehicle washing takes place and the section of road between the washing facilities and the exit point were paved with hardcores. Vehicles were washed before leaving the Site on 9th February 2017. No dust or mud was observed at the entrance of the Site and Cheung Yip Street on 9th February 2017. Daily cleaning at the Site was carried out by general workers of CRBC on 9th February 2017. Cleaning of Cheung Yip Street by street sweep vehicles was carried out by CRBC on 20th January 2017 and 14th February 2017. Vehicle washing facilities were observed by ET at the Site during the site audit on 23rd February 2017 and 2nd March 2017. Thorough washing of vehicles before leaving the Site was observed by ET on 2nd March 2017. No dust or mud was observed by ET at the entrance of the Site and Cheung Yip Street on 23rd February 2017 and 2nd March 2017. The mitigation measures provided by the CRBC were sufficient.
Conclusion	The complaint received on 9 th February 2017 is not project-related.

Prepared by: Alfred Lam
 Certified by: Colin Yung
 Designation: Environmental Team Leader

Signature: 

Date: 07/03/2017

Site Photo Record:

Vehicle washing facilities were observed at the Site on 9th February 2017. The area where vehicle washing takes place and the section of road between the washing facilities and the exit point were paved with hardcores. Vehicles were washed at site exit before leaving the Site.



Source: HMJV

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No dust or mud was observed at the entrance of the Site and Cheung Yip Street on 9th February 2017.



Source: HMJV

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Cleaning of Cheung Yip Street by street sweep vehicles was carried out by the Contractor on 20th January 2017 and 14th February 2017.



Source: HMJV

Vehicle washing facilities were observed by ET at the Site during the site audit on 23rd February 2017 and 2nd March 2017.



Source: ET

Thorough washing of vehicles before leaving the Site was observed by ET on 2nd March 2017.



Source: ET

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No dust or mud was observed by ET at the entrance of the Site and Cheung Yip Street on 23rd February 2017 and 2nd March 2017.



Source: ET

Notification of Environmental Complaints

To : China Road and Bridge Corporation
Construction Site of Kai Tak Development Phase III, near the Kai Tak Former
Runway, Shing Fung Road and Cheung Yip Street, Kowloon City, Kowloon (CEDD
Contract No.: KL/2014/03)

Attn.: Mr. Andy CHOY Phone: 6278 2693

Email: andy.choy@crbc.com.hk Fax : 2283 1689

cc : CEDD

Attn: Ms. Inness CHAN Phone: 35792454

Email: fpchan@cedd.gov.hk Fax : 35794516

EPD ref.: 17-03912

Dear Sirs and madam,

We have received the following environmental complaint. Please take necessary actions to avoid causing environmental nuisance. If you need further information, please contact me at 2117 7580.

Date of Complaint : 09 February 2017

Details of Complaint :

- Complainant said no car washing machine was found in the construction site near the gate. Dust was observed when the vehicle leaving and entering the site.
- Please ensure your work are properly fulfill the requirement of related legislations.

Date of Notification : 21 February 2017



Environmental Protection Department

Regional Office (East)

Herman WONG

Investigation Report for the Complaint Received on 2nd May 2017


Reference No.:	20170502_complaint_b
Project:	Contract KL/2014/03 – Kai Tak Development – Stage 3 Infrastructure Works for Developments at the Southern Part of the Former Runway
Date of Complaint:	2 nd May 2017
Background:	<p>A complaint received on 2nd May 2017 was referred from CEDD and summarized as below:</p> <ul style="list-style-type: none"> The complainant complained that severe noise was generated from a construction site at Shing Cheong Road during piling. The complainant would like to know whether a Construction Noise Permit (CNP) was granted for the piling works and the duration of piling works specified in the CNP. <p>The notification of complaint was received by ET on 4th May 2017.</p>
Action taken during the investigation:	<ul style="list-style-type: none"> ET asked CRBC to provide the information of piling works of 2nd May 2017 (including the valid CNP, operation time of piling works, number and type of piling machine) on 9th May 2017 and all the information was received on 17th May 2017. Site inspections were carried out on 4th and 11th May 2017 to check the Contractor's compliance of CNP of the piling works.
Investigation Results:	<ul style="list-style-type: none"> A valid CNP (PP-RE0032-16) for the carrying out of percussive piling was issued by EPD on 22nd November 2016 and was expired on 15th May 2017. The piling works on complaint date was covered by the CNP. The permitted hours of piling works were 0700-1900 hours on all days except general holidays (including Sundays). The operation hours of piling works on the complaint date were 0930-1500 hours which were within the permitted hours. The permitted pile type was hydraulic hammer (double acting) driving steel pile and the permitted number of units was two. Only one unit of the specified piling machine was operating on the complaint date. The piling works on the complaint date complied with all conditions of the CNP. From the site inspection record of 4th and 11th May 2017, only one unit of specified piling machine was operating within the permitted hours. The piling works on the inspection dates complied with all conditions of the CNP.
Conclusion	The complaint received on 2 nd May 2017 is not valid.

Prepared by: Alfred Lam

Certified by: Colin Yung

Designation: Environmental Team Leader

Signature:



Date: 22/05/2017

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Site inspection photo of 4th May 2017



Site inspection photo of 11th May 2017



1823 CASE: 2-3875888738
DEPT REF:
Request Type : Complaint
Channel : Phone
Case Creation Date : 2017-05-02 17:18:10

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I. DUE DATE:

Acknowledgement : 2017-05-08 16:01:06
Interim Reply : 2017-05-09 17:31:06
Final Reply : 2017-05-16 17:31:06

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II. ASSIGNMENT HISTORY:

[Date/Time] [Status] [Dept] [Assigned To]
2017-05-02 17:18:33 Open CEDD E/5(KIn)

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III. CONTACT HISTORY:

[No.] [Id] [Date/Time] [Type]
1 2-1S3LQVV 2017-05-02 17:16:43 Call - Inbound

[Detail]
投訴人投訴在九龍灣承昌道土木工程拓展署的一個工程地盤打樁發出嚴重噪音，想了解是否有建築噪音許可證，如有，有關許可證的內容有否規定打樁多久需要暫停一下，因投訴人見有關工程已連續打樁超過半小時，要求部門跟進回覆。

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IV. CASE DETAILS:

Direct Reply By Department: N

Subject Matter : 陸上工程

Description :

投訴人投訴在九龍灣承昌道土木工程拓展署的一個工程地盤打樁發出嚴重噪音，想了解是否有建築噪音許可證，如有，有關許可證的內容有否規定打樁多久需要暫停一下，因投訴人見有關工程已連續打樁超過半小時，要求部門跟進回覆。

Specific Questions and Answers :

1) 請問是有關哪一方面?

Ans: 基礎設施工程(除單車徑)(如車路, 行人路, 天橋, 排水系統工程, 地盤平整等)

Remark:

1.1) 請問在那裡發生?

Ans: 九龍

Remark:

1.3) 請問是哪個工程範圍 / 項目?

Ans: 其他啟德工程/大窩坪龍坪道

Remark:

2) 請問該項目有什 問題?

Ans: 其他問題 (如要求提供傷殘設施, 清走單車等)

Remark:

4) 請問可否提供該項目的工程編號?

Ans: 不知道

Remark:

5) 如果有需要將你的投訴轉介給負責有關工程的工程顧問或承建商跟進, 你是否願意將你的姓氏、聯絡方法等個人資料轉介給工程顧問或承建商, 讓他們可以直接回覆您?

Ans: 不願意

Remark:

<ENDS of Specific Question>

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V. EVENT DETAILS:

Event Date & Time : null

EVENT LOCATION:

Room :
Floor :
Block No. :
Building Name :
Estate :
Street No. :
Street Name : 承昌道
District :
Region : KL
Slope No :
Lamp Post No :
Landmark :
Lot No. :

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VI. CONTACT INFORMATION:

The citizen refused to leave contact information. Departmental officer is requested to provide a substantive reply (with details) to 1823 for follow-up actions.

Last Name :
First Name :
Alt Name :
Personal ID :
Contact Address :
Daytime No. :
Nighttime No. :
Mobile :
Alt Tel No. :
Fax :
Email Address :
Preferred Reply Channel:

Special Instructions:
Case Source : General Public
Best Call Time : 00:00:00 To 23:59:59

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VII. WRITTEN CONTACT INBOUND DETAILS:

FORM 4
NOISE CONTROL ORDINANCE
(Chapter 400)
SECTION 8(9)

[reg.5(b)]

CONSTRUCTION NOISE PERMIT FOR THE
CARRYING OUT OF PERCUSSIVE PILING

CONSTRUCTION NOISE PERMIT NO. PP-RE0032-16

To: China Road and Bridge Corporation

This construction noise permit is issued in accordance with section 8 of the Noise Control Ordinance. Permission is granted for the carrying out of percussive piling, subject to the conditions set out below. The carrying out of percussive piling otherwise than in accordance with the conditions may result in the permit being cancelled and in a prosecution for an offence.

CONDITIONS

1. Construction site where percussive piling may be carried out:

Full street address: Construction site of the southern part of the Former Runway, Shing Cheong Road and Cheung Yip Street, Kai Tak, Kowloon (CEDD Contract No. KL/2014/03). Lot No.: ---

The piling zone, that is, the area within which percussive piling may take place is delineated on the attached plan which forms part of this construction noise permit.

2. Percussive piling method and pile type which may be used in the piling zone:

<i>Piling method and pile type</i>	<i>No. of units</i>
Hydraulic hammer (double acting) driving steel pile	Two

3. Validity of the construction noise permit:

Date of commencement: 23 November 2016

Days and hours: 0700-1900 hours on all days except general holidays (including Sundays).


This permit expires on: 15 May 2017

4. This construction noise permit or a copy thereof must be displayed on the construction site at all vehicular site entrances for public information at all times when percussive piling covered by this permit is being carried out.

Other Conditions

Dated this 22nd day of November 20 16

Signed: _____


(L W CHIU)
for Authority

表格 4
噪音管制條例
(第 400 章)
本條例第 8(9)條
建築噪音許可證
撞擊式打樁工程

[第 5(b)條]

建築噪音許可證編號： PP- RE0032-16

致： 中國路橋工程有限責任公司

本建築噪音許可證是按照《噪音管制條例》第 8 條的規定而發出的。現准予進行撞擊式打樁工程，但須受以下條件規限。若不按照該等條件進行撞擊式打樁工程，可致使許可證被撤銷，而且會受到檢控。

條件

1. 可進行撞擊式打樁工程的建築地盤：

詳細街道地址：九龍啟德前跑道南面，承昌道及祥業街的建築地盤(土木工程拓展署合約編號 KL/2014/03)。

地段編號： ---

打樁區(即可進行撞擊式打樁工程的地方)已描劃於夾附的圖則上，而該圖則是本建築噪音許可證的一部分。

2. 在打樁區內可採用的撞擊式打樁方法及樁類：

打樁方法及樁類	打樁機數目
油壓錘 (雙動) 打鋼樁	貳

3. 建築噪音許可證的有效期：

生效日期：二零一六年十一月二十三日

日期及時間：公眾假日(包括星期日)以外的任何一日上午七時至下午七時。


本許可證屆滿日期：二零一七年五月十五日

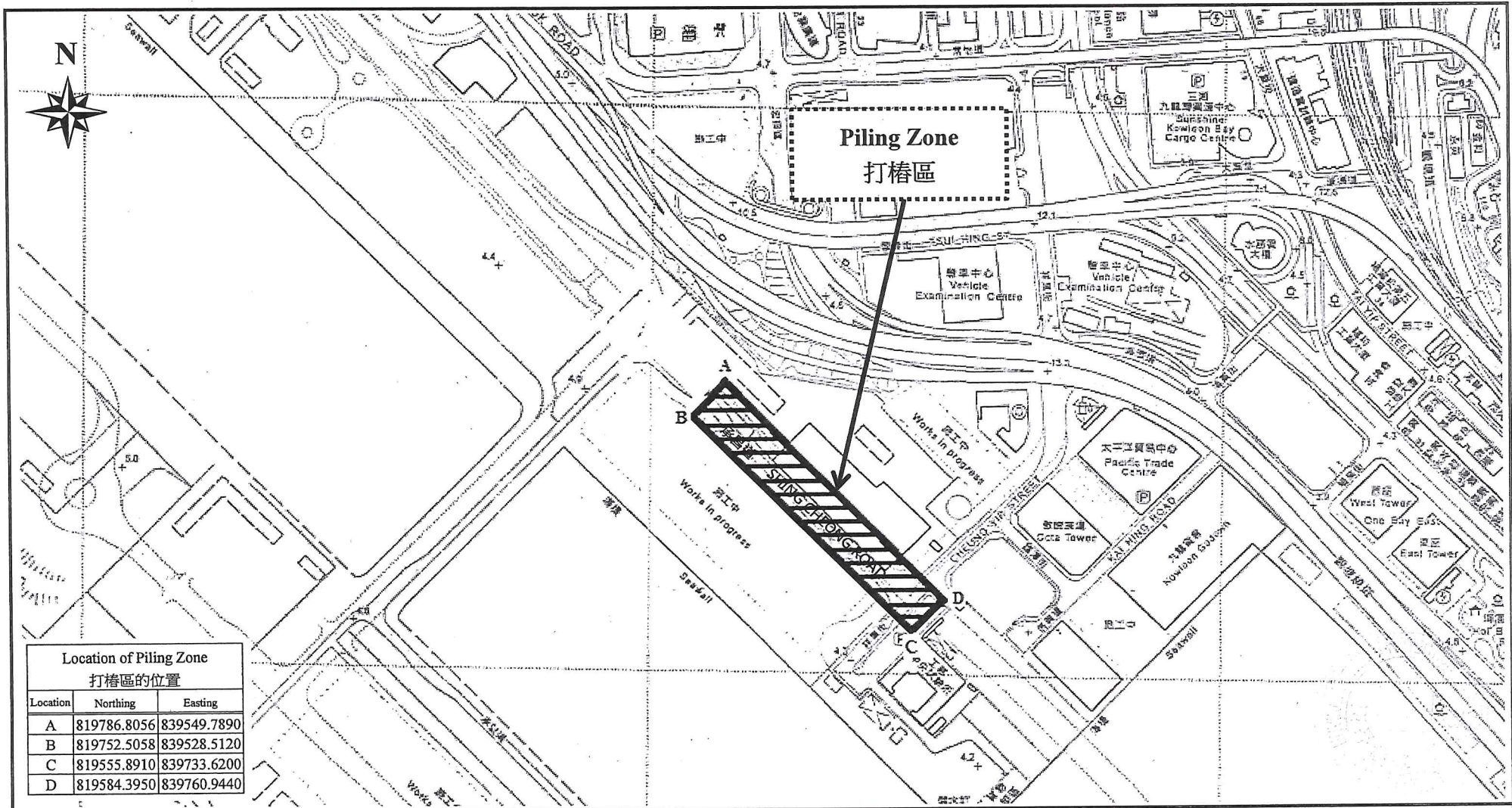
4. 本建築噪音許可證或其副本須展示於建築地盤的所有車輛入口處，以便在進行此證內所載列的打樁工程的任何時候，給予公眾人士參閱。

其他條件

日期：20 16 年 11 月 22 日

簽署：

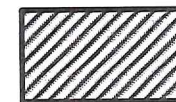

監督
(趙立榮代行)



Environmental Protection Department
Noise Control Authority
環境保護署 噪音管制監督

Scale
比例
1 : 5000

Legend 圖例



Piling Zone
打樁區

Plan attached to Construction Noise Permit No. **PP-RE0032-16**

建築噪音許可證編號 **PP-RE0032-16** 的附圖

Investigation Report for the Complaint Received on 16 July 2017

Reference No.:	20170716_complaint_a
Project:	Contract KL/2014/03 – Kai Tak Development – Stage 3 Infrastructure Works for Developments at the Southern Part of the Former Runway
Date of Complaint:	16 July 2017
Background:	A complaint received on 16 July 2017 was referred from the 1823 regarding the muddy water discharge at Kai Tak River by CEDD project. The notification of complaint was received by ET on 27 July 2017.
Action taken during the investigation and the investigation results	<ul style="list-style-type: none"> • Joint site inspection was carried out by ET, IEC, HMJV and CRBC on 19 July 2017 and by ET, HMJV and CRBC on 27 July 2017. It was observed that: <ul style="list-style-type: none"> ▪ Open stockpiles of construction materials at Portion I were covered with impermeable sheeting to prevent the washing away of construction materials or soils into the drainage system; ▪ Hydroseeding was provided and developed on the surface of the stockpiling materials to protect the soil surface and reduce erosion during raining days; ▪ A sedimentation tank was provided and operated at Portion I; ▪ Some muddy water and surface runoff were accumulated at the low lying area at Portion I for sedimentation. No overflow or leakage of muddy water was observed. • A dye test at the discharge point at Portion I was carried out by CRBC, under HMJV's supervision, on 25 July 2017. The dye was traced and observed at the 7-cell box culvert outfall. No dye was found at the complainant's concerned outfall. • According to HMJV, Portion K was handed over to this Contract on 13 July 2017. No works were carried out by this Contract at Portion K since handing over.
Conclusion	The complaint received on 16 July 2017 is not related to this Contract.

Prepared by: Alfred Lam

Certified by: Colin Yung

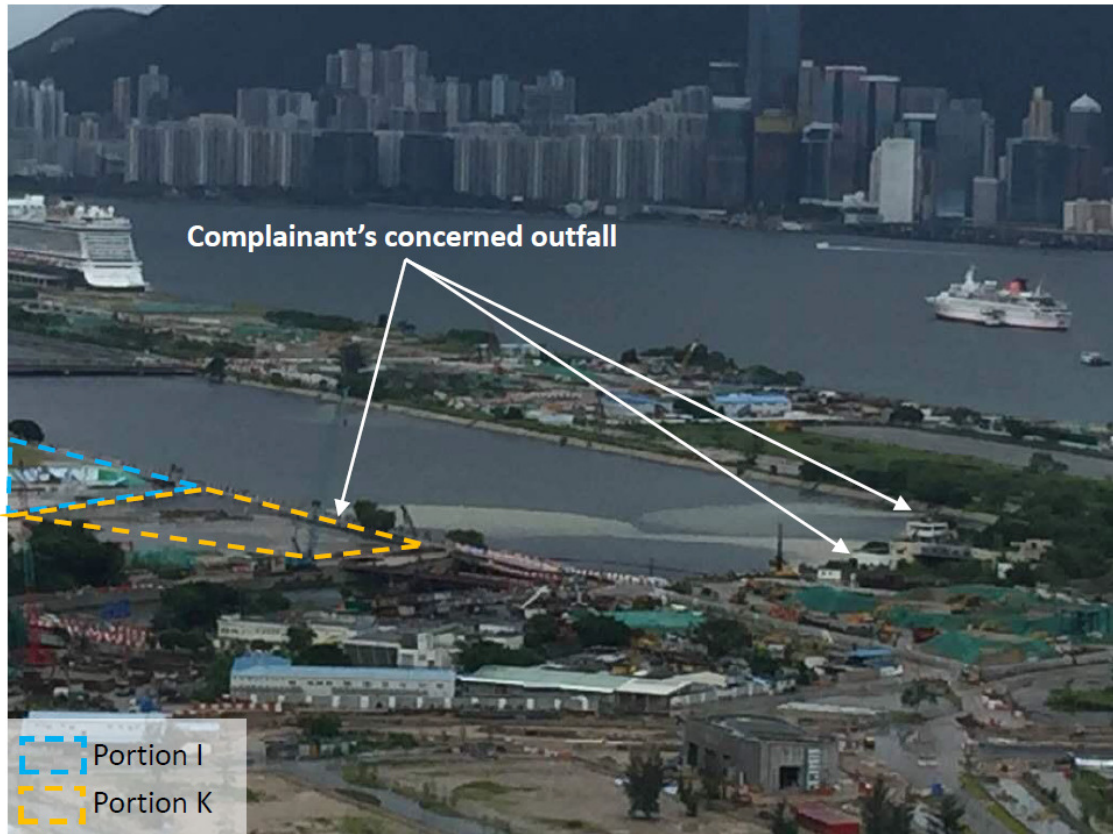
Designation: Environmental Team Leader

Signature:



Date: 04/08/2017

Complainant's concerned outfall (photo date: 16 July 2017)



Photograph of Portion K



Site inspection photos (19 July 2017)_Portion I



Site inspection photos (27 July 2017)_Portion I



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Dye test carried out by CRBC, under HMJV's supervision, on 25 July 2017



Dye test at the discharge point carried out on 25 July 2017



Existing 7-cell box culvert outfall

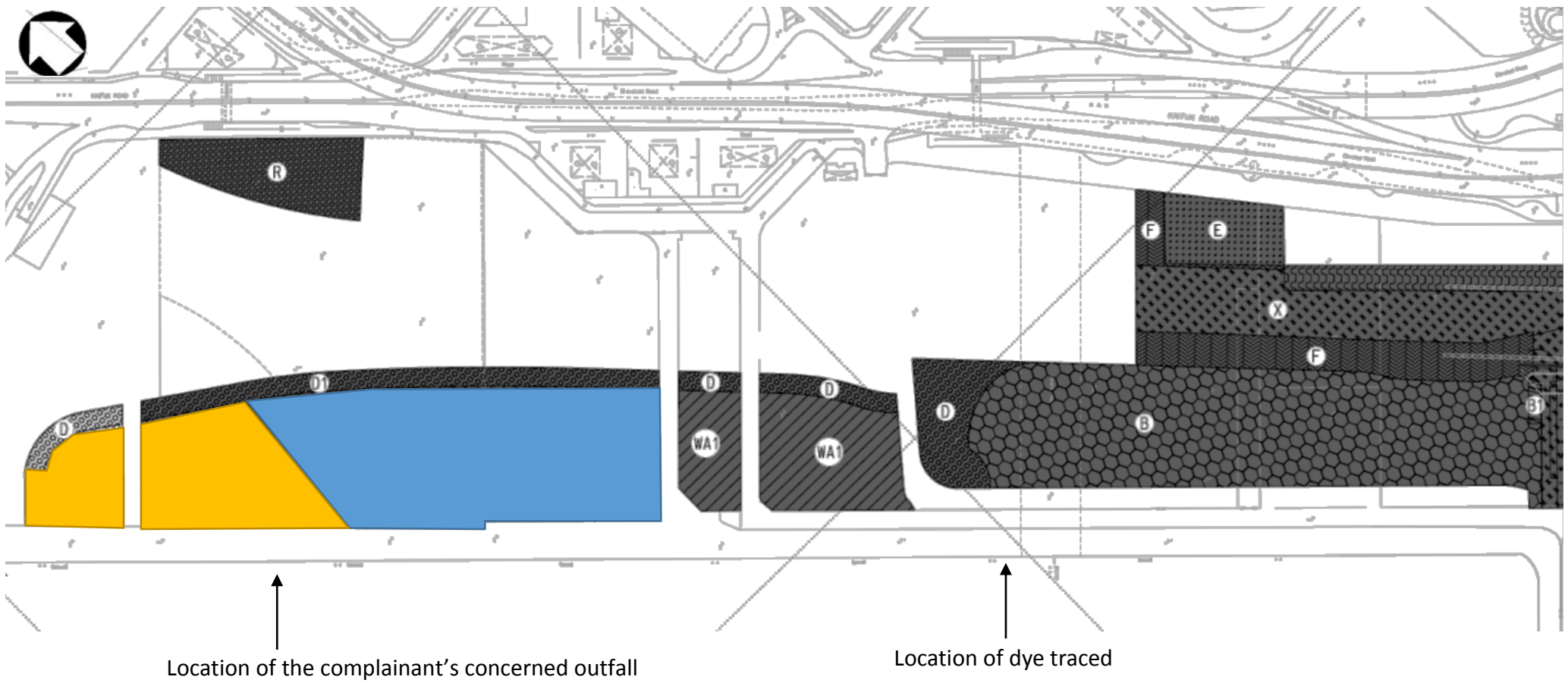
Dye test carried out by CRBC, under HMJV's supervision, on 25 July 2017



Dye traced at the 7-cell box culvert outfall



The complainant's concerned outfall



- Portion I
- Portion K

Scale: 1:3000 in A4

Notification of Environmental Complaints

To : China Road and Bridge Co.
Kai Tak Development- Stage 3 Infrastructure Works for Developments at
the Southern parts of the Former Runway
CEDD Contract No.: KL/2014/03

Attn.: Calvin So Phone: 9724 6254
Email: calvin.so@crbc.com.hk Fax : 2283 1689

cc : CEDD

Attn: Ms. Inness CHAN Phone: 35792454
Email: fpchan@cedd.gov.hk Fax : 35794516

EPD ref.: 18-13537

Dear Sirs,

The EPD received an environmental complaint from public. Please take necessary actions to avoid causing environmental nuisance. If you need further information, please contact me (2117 7572) or our Mr. Wong at 2117 7580.

Date of Complaint received: 30 May 2018

Details of Complaint:

- Complainant quoted some large stockpiles (位於國際展貿中心西南方，啟福道與承昌道之間的地盤) were found uncovered and dust emission was observed during excavation.

-

Advice:

- Comply with APCO (Construction Dust) Regulation is a must.
- Please strengthen the dust suppression measures during your construction works.

Date of notification: 08 June 2018

Environmental Protection Department
Regional Office (East)
Will KWOK, SI[RE]52

Investigation Report for the Complaint Received on 30 May 2018

Reference No.:	20180530_complaint
Project:	Contract KL/2014/03 – Kai Tak Development – Stage 3 Infrastructure Works for Developments at the Southern Part of the Former Runway
Date of Complaint:	30 May 2018
Background:	<p>A complaint received on 30 May 2018 was referred from EPD regarding some large stockpiles were found uncovered and dust emission was observed during excavation (the site between Kai Fuk Road and Shing Cheong Road, Southwest of Kowloon Bay International Trade & Exhibition Center).</p> <p>The notification of complaint was received by ET on 9 June 2018.</p>
Action taken during the investigation and the investigation results	<ul style="list-style-type: none">Joint site inspection was carried out by ET, HMJV and CRBC on 31 May 2018, by ET, IEC, HMJV and CRBC on 7 and 14 June 2018. <p>It was observed that:</p> <ul style="list-style-type: none">Open stockpiles of construction materials at Portion I were covered with impermeable sheeting and kept moist to prevent the dust emission;Hydroseeding was provided and developed on the surface of the stockpiling materials to protect the soil surface to reduce dust emission;No dust emission was observed during excavation.
Conclusion	The complaint received on 30 May 2018 is not valid.

Prepared by: Janet Yu

Certified by: Colin Yung

Designation: Environmental Team Leader

Signature: 

Date: 19 June 2018

Site inspection photos (31 May 2018)_Portion I



Site inspection photos (7 June 2018)_Portion I



Site inspection photos (14 June 2018)_Portion I



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Site inspection photos (14 June 2018)_Portion K

